Dear Mr. Schumacher,

Thank you for your patience as our JCPH technician worked with Tableau engineers yesterday afternoon, evening, and this morning to resolve the problem. There is no longer the possibility of accessing PHI from public.tableau.com now; these data have been removed. We expect to receive a formal accounting of how this happened from Tableau now that our incident ticket is being closed with their engineers. We will also be doing an internal after-action-review so that breach of PHI does not happen again.

We take the protection of personal health information very seriously at JCPH and again, we thank you for your diligence in letting us know so that we could attend to the matter.

Sincerely, Apple

Appalachia Martine BSN, RN Gender Pronouns: She/Her/Hers

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